

# EXHIBIT A-4

CAUSE NO. DC-18-06995  
DALLAS COUNTY 14<sup>TH</sup> DISTRICT COURT

SCOTT JEFFERY, ET AL  
VS.  
TIAA-CREF INDIVIDUAL & SERVICES, LLC

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RETURN

**Came to my hand:** May 31, 2018 at 5:55 p.m.

**To:** TIAA-CREF Individual & Institutional Services, LLC  
By Serving Registered Agent Corporation Service Company  
211 E. 7<sup>th</sup> Street, Suite 620  
Austin, Tx 78701

☒ Citation  
☒ Plaintiffs' Original Petition with Attached Exhibits A-F

**Delivered by me on:** June 1, 2018 at 4:01 p.m.

**Delivered by me at:** 211 E. 7th Street, Suite 620, Austin, Tx 78701, in Travis County, by delivering to TIAA-CREF Individual & Institutional Services, LLC, by delivering to its Registered Agent, Corporation Service Company, by delivering to an employee available at the registered office during normal business hours, Kyle Ratzlaff, by certified mail, return receipt requested, a true copy of the above specified civil process, having first endorsed on such copy the date of delivery. I am over eighteen (18) years of age and not a party to or interested in the outcome of this case. This return is attached to original process or a copy thereof. All statements and facts herein contained are within my personal knowledge.

\*\*\*\*\*

"My name is Alan Rodi Davis. My date of birth is 8/25/62. My address is P.O. Box 38066, Dallas, Texas, 75238, United States of America. I declare under penalty of perjury the foregoing is true and correct. Executed in Dallas County, Texas on June 11, 2018.



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Alan Rodi Davis, Authorized Person, Declarant" PSC-399, Expires 7/31/20  
P. O. Box 38066, Dallas, Tx 75238, (214) 893-8956  
[ad@investigationltd.net](mailto:ad@investigationltd.net)



6-1-18  
4:01p  
150399

**FORM NO. 353-3 - CITATION  
THE STATE OF TEXAS**

To: TIAA-CREF INDIVIDUAL & INSTITUTIONAL SERVICES, LLC  
By Serving Registered Agent Corporation Service Company  
211 E 7TH ST SUITE 620  
AUSTIN TX 78701

**GREETINGS:**

You have been sued. You may employ an attorney. If you or your attorney do not file a written answer with the clerk who issued this citation by 10 o'clock a.m. of the Monday next following the expiration of twenty days after you were served this citation and petition, a default judgment may be taken against you. Your answer should be addressed to the clerk of the 14th District Court at 600 Commerce Street, Ste. 101, Dallas, Texas 75202.

Said Plaintiff being SCOTT JEFFERY, as Trustee of the CARLSON MARITAL TRUST AND BOKE, N.A., d/b/a BANK OF TEXAS, as Trustee of the FORTRESS CARLSON JSC TRUST, AND FORTRESS CARLSON LCC TRUST

Filed in said Court 30th day of May, 2018 against

**TIAA-CREF INDIVIDUAL & INSTITUTIONAL SERVICES, LLC**

For Suit, said suit being numbered DC-18-06995, the nature of which demand is as follows:  
Suit on CNTR CNSMR COM DEBT etc. as shown on said petition, a copy of which accompanies this citation. If this citation is not served, it shall be returned unexecuted.

WITNESS: FELICIA PITRE, Clerk of the District Courts of Dallas, County Texas.  
Given under my hand and the Seal of said Court at office this 31st day of May, 2018.

ATTEST: FELICIA PITRE, Clerk of the District Courts of Dallas, County, Texas

By /s/ Teresa Jones, Deputy  
TERESA JONES



ESERVE  
CITATION

DC-18-06995

SCOTT JEFFERY, et al  
vs.  
TIAA-CREF INDIVIDUAL & SERVICES, LLC

ISSUED THIS  
31st day of May, 2018

FELICIA PITRE  
Clerk District Courts,  
Dallas County, Texas

By: TERESA JONES, Deputy

Attorney for Plaintiff  
JAMES C ERDLE, JR.  
GLAST PHILLIPS & MURRAY PC  
14801 QUORUM DR SUITE 500  
DALLAS TX 75254-1449  
972-419-8300

**DALLAS COUNTY  
SERVICE FEES  
NOT PAID**

#

6/1/18  
5:51p  
150399

OFFICER'S RETURN

Case No. : DC-18-06995

Court No. 14th District Court

Style: SCOTT JEFFERY, et al

vs.

TIAA-CREF INDIVIDUAL & SERVICES, LLC

Came to hand on the \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, at \_\_\_\_\_ o'clock \_\_\_\_\_ .M. Executed at \_\_\_\_\_  
within the County of \_\_\_\_\_ at \_\_\_\_\_ o'clock \_\_\_\_\_ .M. on the \_\_\_\_\_ day of \_\_\_\_\_  
20\_\_\_\_, by delivering to the within named

each, in person, a true copy of this Citation together with the accompanying copy of this pleading, having first endorsed on same date of delivery. The distance actually traveled by  
me in serving such process was \_\_\_\_\_ miles and my fees are as follows: To certify which witness my hand.

For serving Citation

\$ \_\_\_\_\_

For mileage

\$ \_\_\_\_\_

of \_\_\_\_\_ County, \_\_\_\_\_

For Notary

\$ \_\_\_\_\_

By \_\_\_\_\_ Deputy

(Must be verified if served outside the State of Texas.)

Signed and sworn to by the said \_\_\_\_\_ before me this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_,  
to certify which witness my hand and seal of office.

Notary Public \_\_\_\_\_ County \_\_\_\_\_



**Tracking Number: 70173040000094235256**

**June 4, 2018, 9:23 am**

Delivered

AUSTIN, TX 78760

Your item was delivered at 9:23 am on June 4, 2018 in AUSTIN, TX 78760.

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**June 4, 2018, 8:58 am**

Arrived at Unit

AUSTIN, TX 78744

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**June 3, 2018**

In Transit to Next Facility

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**June 2, 2018, 11:56 pm**

Departed USPS Regional Destination Facility

AUSTIN TX DISTRIBUTION CENTER

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**June 2, 2018, 2:34 pm**

Arrived at USPS Regional Destination Facility

AUSTIN TX DISTRIBUTION CENTER

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**June 2, 2018, 5:01 am**

Departed USPS Regional Facility

COPPELL TX DISTRIBUTION CENTER

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**June 1, 2018, 11:26 pm**

Arrived at USPS Regional Origin Facility

COPPELL TX DISTRIBUTION CENTER

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**June 1, 2018, 6:29 pm**

Departed Post Office

DALLAS, TX 75238

June 1, 2018, 4:01 pm

USPS in possession of item

DALLAS, TX 75238

**U.S. Postal Service™**  
**CERTIFIED MAIL® RECEIPT**  
 Domestic Mail Only

For delivery information, visit our website at [www.usps.com](http://www.usps.com)®.

**AUSTIN, TX 78701**

**Certified Mail Fee \$3.45**

**Extra Services & Fees (check box, add fee as appropriate)**

|  |        |
|--|--------|
| <input type="checkbox"/> Return Receipt (hardcopy)           | \$0.00 |
| <input type="checkbox"/> Return Receipt (electronic)         | \$0.00 |
| <input type="checkbox"/> Certified Mail Restricted Delivery  | \$0.00 |
| <input type="checkbox"/> Adult Signature Required            | \$0.00 |
| <input type="checkbox"/> Adult Signature Restricted Delivery | \$0.00 |

**Postage \$2.89**

**Total \$6.34**

**Sent**

**Street**

**City**

**AUSTIN, TX 78701**

**PS Form 3800, April 2015 PSN 7530-02-000-9047** See Reverse for Instructions

| SENDER: COMPLETE THIS SECTION   |  | COMPLETE THIS SECTION ON DELIVERY  |  |
|---|--|--|--|
| <p>■ Complete items 1, 2, and 3.</p> <p>■ Print your name and address on the reverse so that we can return the card to you.</p> <p>■ Attach this card to the back of the mailpiece, or on the front if space permits.</p> <p>1. Article Addressed to:</p> <p><b>CORPORATION SERVICE COMPANY<br/>           REG AGT, TIAA-CREF INDIVIDUAL &amp;<br/>           INSTITUTIONAL SERVICES, LLC<br/>           211 E. 7<sup>TH</sup> ST., STE 620<br/>           AUSTIN, TX 78701</b></p> <p>2. Article Number (Transfer from service label)</p> <p><b>7017 3040 0000 9423 5256</b></p> |  | <p>A. Signature <b>Kyle Ratzlaff</b> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p><b>X</b></p> <p>B. Received by (Printed Name) <b>JOHN C. RATZLAFF</b> C. Date of Delivery <b>JUN 1 2018</b></p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes <input type="checkbox"/> No<br/>           If YES, enter delivery address below:</p> |  |
| <p>3. Service Type</p> <p><input type="checkbox"/> Adult Signature</p> <p><input type="checkbox"/> Adult Signature Restricted Delivery</p> <p><input type="checkbox"/> Certified Mail®</p> <p><input type="checkbox"/> Certified Mail Restricted Delivery</p> <p><input type="checkbox"/> Collect on Delivery</p> <p><input type="checkbox"/> Delivery Restricted Delivery</p> <p><input type="checkbox"/> Restricted Delivery</p> <p>(over \$500)</p>  |  | <p><input type="checkbox"/> Priority Mail Express®</p> <p><input type="checkbox"/> Registered Mail™</p> <p><input type="checkbox"/> Registered Mail Restricted Delivery</p> <p><input type="checkbox"/> Return Receipt for Merchandise</p> <p><input type="checkbox"/> Signature Confirmation™</p> <p><input type="checkbox"/> Signature Confirmation Restricted Delivery</p>                    |  |
| <p>PS Form 3811, July 2015 PSN 7530-02-000-9053</p>   |  | <p>Domestic Return Receipt</p>   |  |